

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution Services Notice

In view of system maintenance works, the following Service(s) will be affected during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	- eIPO - Securities Trading (All markets) - Open Securities Trading Account - All Securities Related Services	May 9, 2026 (Saturday) 12:30 p.m.	May 9, 2026 (Saturday) 8:00 p.m.
Personal Mobile Banking			
Online Enterprise Banking			
FortuneLink Mobile App			
Online Personal Banking	- All Services	May 10, 2026 (Sunday) 0:00 a.m.	May 10, 2026 (Sunday) 5:00 a.m.
Personal Mobile Banking			
FortuneLink Mobile App			
Online Enterprise Banking			
Business Mobile App			
Host-to-Host Solution			

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.

FOR POSTING: May 2026

