

客戶重要通知

Important Notice to Customers



有關「中國建設銀行(亞洲)生物憑據認證服務 (建行(港澳)手機應用程式)條款及條件」的 修訂通知

由 2026 年 9 月 25 日 (星期五) (「生效日」) 起，「中國建設銀行(亞洲)生物憑據認證服務 (建行(港澳)手機應用程式) 條款及條件」將作出修訂，詳情請見附件。

經修訂的條文將於生效日起上載於建行(港澳)手機應用程式(手機銀行)相關頁面內。客戶可於申請啟動生物憑據認證功能時，或經已啟動功能的客戶可前往管理生物憑據認證頁面(登錄手機銀行>左側欄>安全中心)，參閱完整條文。

客戶於生效日或之後繼續使用電子理財服務及/或網上銀行服務，上述更改將對客戶具有約束力。客戶可聯絡分行職員索取上述條款和條件之完整修訂本。如客戶對本次修訂有任何疑問，請聯絡本行分行職員或致電本行的客戶服務熱線 +852 2779 5533。

本通知之中英文文本如有歧異，概以英文本為準。

中國建設銀行(亞洲)股份有限公司

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附件

A. 中國建設銀行（亞洲）生物憑據認證服務（建行（港澳）手機應用程式）條款及條件

項目編號	修訂內容(劃掉標示刪除內容、下劃線標示新增內容)
無	透過建行（港澳）手機應用程式與中國建設銀行（亞洲）智富通手機應用程式（各稱為「手機應用程式」）使用本行的網上銀行服務
無	請於「設定及其他安全中心」>「管理生物憑據認證」>「生物憑據認證服務常見問題」內查閱該等電子設備的最新清單
無	本條款連同經提述納入的下列文件，均構成本條款的主體部分，並應適用於生物憑據認證服務： 1. 網上銀行服務的條款及條件； 2. 個人資料收集和私隱政策聲明； 3. 建行（港澳）手機應用程式許可協議及使用條款；及 4. 中國建設銀行（亞洲）智富通手機應用程式許可協議及使用條款；及 5. 4. （在您使用證券交易服務時）網上證券交易服務一般條款及條件（合稱「客戶條款」）。
1	生物憑據認證登入服務的提供
1. a	為使用生物憑據認證服務，您應當： - 已在本行開立有效的網上銀行戶口； - 已在您的認可流動裝置上安裝本行提供生物憑據認證服務的手機應用程式及最新的更新； - 持有已啟用生物憑據認證功能的認可流動裝置； - 至少已錄入您的一種生物識別憑據以用於控制對認可流動裝置的使用；及 - 已根據本行的啟動指示，使用您的網上銀行用戶名和密碼以及<u>登入後完成指定認證方式以將向您發送的一次性密碼啟動生物憑據認證服務。</u>

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Notice of Amendments to CCB (Asia) Terms and Conditions for Biometric Credential Authentication Service (CCB (HK&MO) Mobile App)

Effective from Friday, September 25, 2026 (the "Effective Date"), the "CCB (Asia) Terms and Conditions for Biometric Credential Authentication Service (CCB (HK&MO) Mobile App)" will be revised. Please refer to the Annex for details.

The revised terms will be uploaded to the relevant pages of the CCB (HK&MO) Mobile App ("Mobile Banking") from the Effective Date. Customers can view the full terms when applying to activate the Biometric Credential Authentication function in Mobile Banking, or customers who have already activated the function can go to the Manage Biometric Credential Authentication page (log in to Mobile Banking > left sidebar > Security Center).

By continuing to use the electronic banking services and/or online banking services on or after the Effective Date, the changes will be binding on customers. Customers may obtain a complete copy of the revised terms and conditions from branch staff. If you have any questions regarding this revision, please contact our branch staff or call our customer service hotline at +852 2779 5533.

In case of any discrepancy between the Chinese and English versions of this notice, the English version shall prevail.

China Construction Bank (Asia) Corporation Limited

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Annex

A. CCB (Asia) Terms and Conditions for Biometric Credential Authentication Service (CCB (HK&MO) Mobile App)

Item No.	Revision Content (Strikethrough indicates deleted content, underline indicates new content)
N/A	the Biometric Credential Authentication Service will allow you to use the biometric credentials (including, without limitation, fingerprint(s), facial map or any other biometric data) registered on your Permitted Mobile Device to access the Bank's online banking services via CCB (HK&MO) Mobile App and CCB (Asia) FortuneLink Mobile App (each a "Mobile App")
N/A	Please visit " Settings and Others <u>Security Center</u> ">"Manage Biometric Credential Authentication">"Biometric Credential Authentication Service FAQ" for the current list of such electronic equipment.
N/A	These Terms, in addition to the following documents, which are incorporated by reference, form an integral part of the Terms and shall apply to the Biometric Credential Authentication Service: 1. Terms and Conditions for Online Banking Services; 2. Personal Information Collection and Privacy Policy Statement; 3. Licence Agreement and Terms of Use in CCB (HK&MO) Mobile App; and 4. Licence Agreement and Terms of Use in CCB (Asia) FortuneLink Mobile App; and <u>5.4.</u> Terms & Conditions in relation to Online Securities Trading Service (to the extent you access the securities trading service) (collectively, the "Customer Terms").
1.a	To use the Biometric Credential Authentication Service, you shall have: - a valid Online Banking account with the Bank; - installed the Mobile App where the Bank offers the Biometric Credential Authentication Service and latest updates on your Permitted Mobile Device; - a Permitted Mobile Device with the biometric authentication function enabled; - registered at least one of your biometric credentials to control access to the Permitted Mobile Device; and - activated the Biometric Credential Authentication Service according to the Bank's activation instructions using your Online Banking username and password,

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	as well as a one-time password the Bank will send to you by <u>completing the designated authentication step after login.</u>
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