

客戶重要通知

Important Notice to Customers



Notification on Replacement of expiring Security Device

Recently, our Bank has delivered SMS or letter notification(s) to affected customers regarding the expiry of Security Device in the coming months. If you have not applied for Security Device Replacement before the designated expiry date, your current Security Device will be out of service upon expiry. To ensure you are able to access Online Enterprise Banking services, if you have received the corresponding notification(s), please submit an application to our Bank as soon as possible.

SMS notification as below:

<REMINDER> China Construction Bank (Asia) Online Enterprise Banking Security Device Replacement Notification: Dear Customer, the Security Device (Number: XXXXXXXX) bond with operator XXXXX under your company's Online Enterprise Banking (Customer Number: XXXXXXXX) will expire on XX, XXX, 2022, please contact your relationship manager or our customer service hotline to apply for a new security token that ensure you are able to access Online Enterprise Banking services. Please click on the below link to download the maintenance form, for assistance, please contact customer service hotline (852) 2903 8366. If you have applied for a new token please ignore this message.

<https://www.asia.ccb.com/hongkong/doc/commercial/F396.pdf>

Should you have any queries, please contact our Bank.

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