

客戶重要通知

Important Notice to Customers



Notification on Extension of Remittance Business Hours

To provide better customer experience, our Bank has extended the business hours for remittance transactions via Online Enterprise Banking Services, the latest business hours are as follow:

Type of Remittance	Business Hours
Payments to a Third Party Account with CCB Local	Same Currency: 24 hours Cross Currency: Monday 9:00 a.m. to Friday 7:00 p.m. (except public holidays)
Payments to a Local Bank	Same Currency (for HKD, CNY, USD & EUR): Submission latest by 5:00 p.m. on Monday to Friday (except public holidays) Cross Currency: Monday 9:00 a.m. to Friday 7:00 p.m. (except public holidays)
Payments to a CCB Mainland Branch	Same Currency (for HKD, CNY, USD, EUR, GBP, CAD & CHF only): Submission latest by 4:00 p.m. on Monday to Friday (except public holidays)
Payments to a Global Bank	Same Currency (excluding HKD, CNY, USD, EUR, GBP, CAD & CHF): Transactions are executed on the next business day Cross Currency: Monday 9:00 a.m. to Friday 7:00 p.m. (except public holidays)
FPS Payment	24 hours

Transaction(s) completed within the service time will be executed on the same day, otherwise it will be executed on the next business day.

Should you have any queries, please contact our Bank.