

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/ Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution / "Faster Payment System" / Dragon HKPay Merchant Acquiring Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	• All Services	Sep 29, 2024 (Sunday) 2:00 a.m.	Sep 29, 2024 (Sunday) 5:00 a.m.
Personal Mobile Banking	• All Services		
FortuneLink Mobile App	• All Services		
Online Enterprise Banking	• All Services		
Business Mobile App	• All Services		
Host-to-Host Solution	• All Services		
All Corporate Customers	• "Faster Payment System" Receive Fund Service		
"Faster Payment System"	• All Services		
Dragon HKPay Merchant Acquiring Services	• All "Faster Payment System" Related Services		
Personal Mobile Banking	• JETCO Cardless Withdrawal	Sep 29, 2024 (Sunday) 3:00 a.m.	Sep 29, 2024 (Sunday) 6:00 a.m.

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.