

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

| Affected System           | Suspended Services  | Suspension Period                        |  |
|---------------------------|---|--|--|
|                           |   | Start Time                               | End Time                                 |
| Online Personal Banking   | <ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading (All markets)</li> <li>Open Securities Trading Account</li> </ul> | Apr 12, 2025<br>(Saturday)<br>12:30 p.m. | Apr 12, 2025<br>(Saturday)<br>10:30 p.m. |
| Personal Mobile Banking   | <ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading (All markets)</li> <li>Open Securities Trading Account</li> </ul> |  |  |
| FortuneLink Mobile App    | <ul style="list-style-type: none"> <li>All Securities Related Services</li> </ul>   |  |  |
| Online Enterprise Banking | <ul style="list-style-type: none"> <li>All Securities Related Services</li> </ul>   |  |  |
| Online Personal Banking   | <ul style="list-style-type: none"> <li>All Services</li> </ul>  | Apr 13, 2025<br>(Sunday)<br>2:00 a.m.    | Apr 13, 2025<br>(Sunday)<br>4:00 a.m.    |
| Personal Mobile Banking   | <ul style="list-style-type: none"> <li>All Services</li> </ul>  |  |  |
| FortuneLink Mobile App    | <ul style="list-style-type: none"> <li>All Services</li> </ul>  |  |  |
| Online Enterprise Banking | <ul style="list-style-type: none"> <li>All Services</li> </ul>  |  |  |
| Business Mobile App       | <ul style="list-style-type: none"> <li>All Services</li> </ul>  |  |  |
| Host-to-Host Solution     | <ul style="list-style-type: none"> <li>All Services</li> </ul>  |  |  |

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.