

客戶重要通知

Important Notice to Customers



About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App Services Notice

In view of system maintenance works, the following Service(s) will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	<ul style="list-style-type: none"> Securities Trading (US Stock) 	May 23, 2025 (Friday) 6:00 p.m.	May 23, 2025 (Friday) 7:00 p.m.
Online Mobile Banking	<ul style="list-style-type: none"> Securities Trading (US Stock) 		
Online Personal Banking	<ul style="list-style-type: none"> eIPO Securities Trading (All markets) Open Securities Trading Account 	May 24, 2025 (Saturday) 8:30 a.m.	May 24, 2025 (Saturday) 8:30 p.m.
Online Mobile Banking	<ul style="list-style-type: none"> eIPO Securities Trading (All markets) Open Securities Trading Account 		
FortuneLink Mobile App	<ul style="list-style-type: none"> All Securities Related Services 		
Online Enterprise Banking	<ul style="list-style-type: none"> All Securities Related Services 		
Online Personal Banking	<ul style="list-style-type: none"> eIPO Securities Trading (All markets) Open Securities Trading Account Mutual Funds Trading Open Mutual Funds Account General Insurance Bank Transfer 	May 25, 2025 (Sunday) 0:00 a.m.	May 25, 2025 (Sunday) 3:00 a.m.

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	<ul style="list-style-type: none"> • Forex Margin • Bond/Certificate of Deposit 		
Online Mobile Banking	<ul style="list-style-type: none"> • eIPO • Securities Trading (All markets) • Open Securities Trading Account • Mutual Funds Trading • Open Mutual Funds Account • General Insurance • Property Valuation 		
Online Enterprise Banking	<ul style="list-style-type: none"> • All Securities Related Services 		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.
Sorry for any inconvenience caused.