

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App Services Notice

In view of system maintenance works, the following Service(s) will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	<ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading (All markets)</li> <li>Open Securities Trading Account</li> </ul>	Jul 19, 2025 (Saturday) 9:00 a.m.	Jul 19, 2025 (Saturday) 6:00 p.m.
Personal Mobile Banking	<ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading (All markets)</li> <li>Open Securities Trading Account</li> </ul>		
FortuneLink Mobile App	<ul style="list-style-type: none"> <li>All Securities Related Services</li> </ul>		
Online Enterprise Banking	<ul style="list-style-type: none"> <li>All Securities Related Services</li> </ul>		
Online Personal Banking	<ul style="list-style-type: none"> <li>Payment Connect (FPS/Mainland)</li> </ul>	Jul 19, 2025 (Saturday) 11:45 p.m.	Jul 20, 2025 (Sunday) 6:15 a.m.
Personal Mobile Banking	<ul style="list-style-type: none"> <li>Payment Connect (FPS/Mainland)</li> </ul>		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.