客戶重要通知

Important Notice to Customers



New "Trusted Browser" security measure on OEBS

In order to elevate the security level of Online Enterprise Banking Services ("OEBS") to counter increasingly rampant online fraud activities, we have implemented a series of new ebanking security measures, including the implementation of "Adding Trusted Browser" and "SMS Notification on Login Activities", for the sake of protecting your funds and assets.

Adding Trusted Browser

To ensure your account security, when login into OEBS, you are required to perform identity verification via SMS One-Time Password ("OTP")/ Mobile Token OTP/ Physical Security Device OTP. After completing the verification, you can choose to "Add as Trusted Browser" allowing for quick login when using the same browser next time.

Login SMS Notification

To ensure the security of your account, we may send login SMS alerts (#CCBA/ #CCBHK) under certain circumstances. For example: Adding new Trusted Browser, Login with Untrusted Browser etc.

If you suspect or have detected unauthorized use of your OEBS or account, you are advised to call our OEBS Hotline at +852 2903 8366, or contact your relationship manager, or visit any of our branches to report the case.

The English version of this notice shall prevail if there is any discrepancy between the English and Chinese versions.

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