

客戶重要通知

Important Notice to Customers



About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution / "Faster Payment System" Services Notice

In view of system maintenance works, the following Service(s) will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	• All Services	Oct 12, 2025 (Sunday) 0:00 a.m.	Oct 12, 2025 (Sunday) 6:00 a.m.
Personal Mobile Banking	• All Services		
FortuneLink Mobile App	• All Services		
Online Enterprise Banking	• All Services		
Business Mobile App	• All Services		
Host-to-Host Solution	• All Services		
"Faster Payment System"	• All Services		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.

FOR POSTING: Oct 2025