

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution Services Notice

In view of system maintenance works, the following Service(s) will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	All Securities Related Services	Jan 31, 2026 (Saturday) 12:30 p.m.	Jan 31, 2026 (Saturday) 8:00 p.m.
Personal Mobile Banking	All Securities Related Services		
FortuneLink Mobile App	All Securities Related Services		
Online Enterprise Banking	All Securities Related Services		
Online Personal Banking	All Services	Feb 1, 2026 (Sunday) 0:00 a.m.	Feb 1, 2026 (Sunday) 1:00 a.m.
Personal Mobile Banking	All Services		
Online Enterprise Banking	All Services		
Business Mobile App	All Services		
Host-to-Host Solution	All Services		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.

FOR POSTING: Jan 2026