

客戶重要通知

Important Notice to Customers



About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Host-to-Host Solution / eCustody Services Notice

In view of system maintenance works, the following Service(s) will be affected during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	- eIPO - Securities Trading (All markets) - Open Securities Trading Account	Aug 8, 2026 (Saturday) 7:00 a.m.	Aug 8, 2026 (Saturday) 8:00 p.m.
Personal Mobile Banking	- eIPO - Securities Trading (All markets) - Open Securities Trading Account		
FortuneLink Mobile App	All Securities Related Services		
Online Personal Banking	All Services	Aug 9, 2026 (Sunday) 0:00 a.m.	Aug 9, 2026 (Sunday) 6:00 a.m.
Personal Mobile Banking	All Services		
FortuneLink Mobile App	All Services		

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Online Personal Banking	All "Faster Payment System" Related Service	Aug 9, 2026 (Sunday) 0:00 a.m.	Aug 9, 2026 (Sunday) 11:15 a.m.
Online Enterprise Banking	All "Faster Payment System" Related Service		
Personal Mobile Banking	All "Faster Payment System" Related Service		
Host-to-Host Solution	All "Faster Payment System" Related Service		
eCustody Services	All "Faster Payment System" Related Service		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.

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