

客戶重要通知

Important Notice to Customers



About Online Personal/Enterprise Banking / Personal Mobile Banking / Business Mobile App / FortuneLink Mobile App / Host-to-Host Solution / eCustody Services Notice

In view of system maintenance works, the following Service(s) will be affected during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	- eIPO - Securities Trading (All markets) - Open Securities Trading Account	Aug 15, 2026 (Saturday) 12:30 p.m.	Aug 15, 2026 (Saturday) 6:00 p.m.
Personal Mobile Banking	- eIPO - Securities Trading (All markets) - Open Securities Trading Account		
Online Enterprise Banking	All Securities Related Services		
FortuneLink Mobile App	All Securities Related Services		
Online Personal Banking	- All Services - All "Faster Payment System" Related Service	Aug 16, 2026 (Sunday) 0:00 a.m.	Aug 16, 2026 (Sunday) 4:00 a.m.
Personal Mobile Banking	- All Services - All "Faster Payment System" Related Service		

FOR POSTING: Aug 2026

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Online Enterprise Banking	• All Services • All "Faster Payment System" Related Service		
Business Mobile App	• All Services		
FortuneLink Mobile App	• All Services		
Host-to-Host Solution	• All "Faster Payment System" Related Service		
eCustody Services	• All "Faster Payment System" Related Service		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.