

客戶重要通知

Important Notice to Customers



About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / eCustody Services / Host-to-Host Solution Services Notice

In view of system maintenance works, the following Service(s) will be affected during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	- eIPO - Securities Trading (All markets) - Open Securities Trading Account	Aug 22, 2026 (Saturday) 7:00 a.m.	Aug 22, 2026 (Saturday) 5:00 p.m.
Personal Mobile Banking	- eIPO - Securities Trading (All markets) - Open Securities Trading Account		
Online Enterprise Banking	All Securities Related Services		
FortuneLink Mobile App	All Securities Related Services		
Online Enterprise Banking	All Payment related service	Aug 22, 2026 (Saturday) 6:30 p.m.	Aug 22, 2026 (Saturday) 10:30 p.m.
Host-to-Host Solution	All Payment related service		

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eCustody Services	All Payment related service		
Personal Mobile Banking	JETCO Cardless Cash Withdrawal	Aug 23, 2026 (Sunday) 0:00 a.m.	Aug 23, 2026 (Sunday) 2:00 a.m.

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.

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