

客戶重要通知

Important Notice to Customers



Cessation of support for Internet Explorer (IE) browsers for Online Enterprise Banking Services

To further enhance the security and service quality of our Online Enterprise Banking Services, effective from 23:00 (Hong Kong time) on Friday, 16 October 2026, we will officially cease support for Microsoft Internet Explorer (IE) browser (all versions). After this time, accessing and using our Online Enterprise Banking Services via any IE browser may result in login failures, malfunctions or operational disruptions.

To avoid potential incompatibility issues following the cease of support for IE, and to ensure uninterrupted access to Online Enterprise Banking Services, we recommend customers to check your browser. The following alternative browsers are supported: Microsoft Edge (version 84 or above), Mozilla Firefox (version 23 or above), Apple Safari (version 7 or above), Google Chrome (version 22 or above), Apple iOS Safari (version 5 or above) and Android OS Browser (version 4.4 or above).

Please contact customer hotline (852) 2903 8366 if you have any queries.

China Construction Bank (Asia) Corporation Limited

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