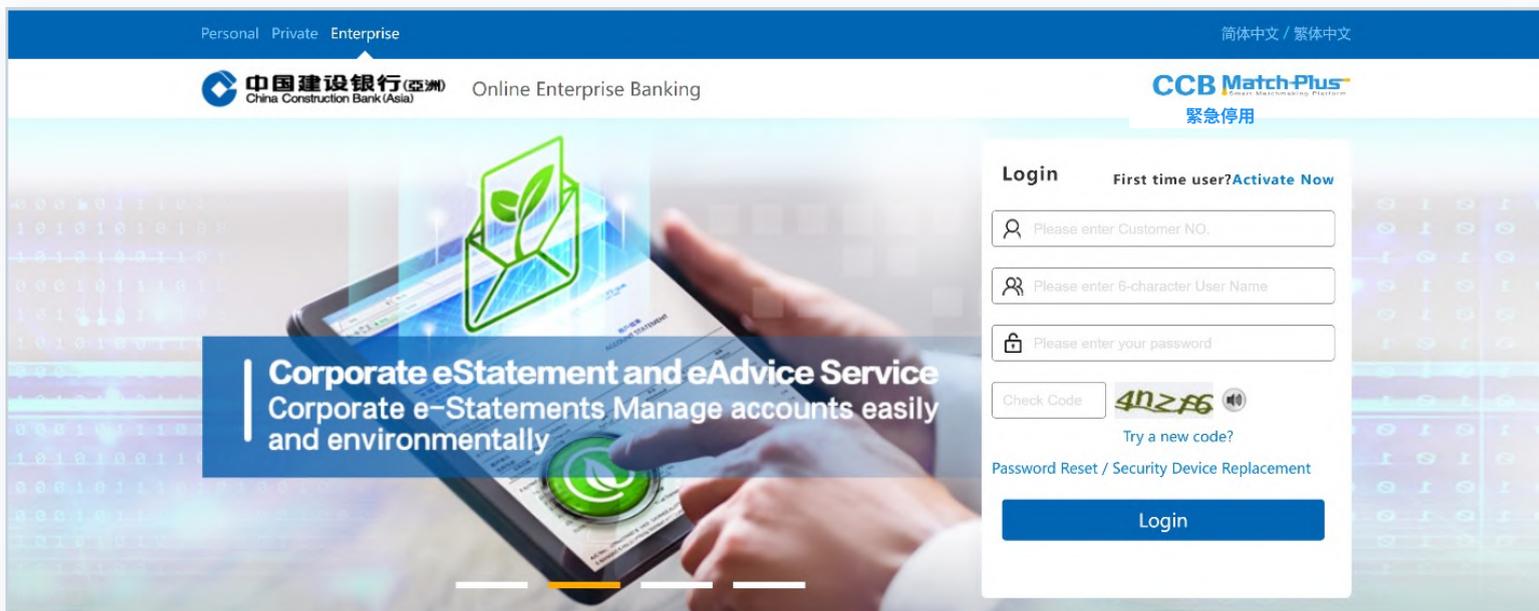


Mobile Banking Activation Demonstration

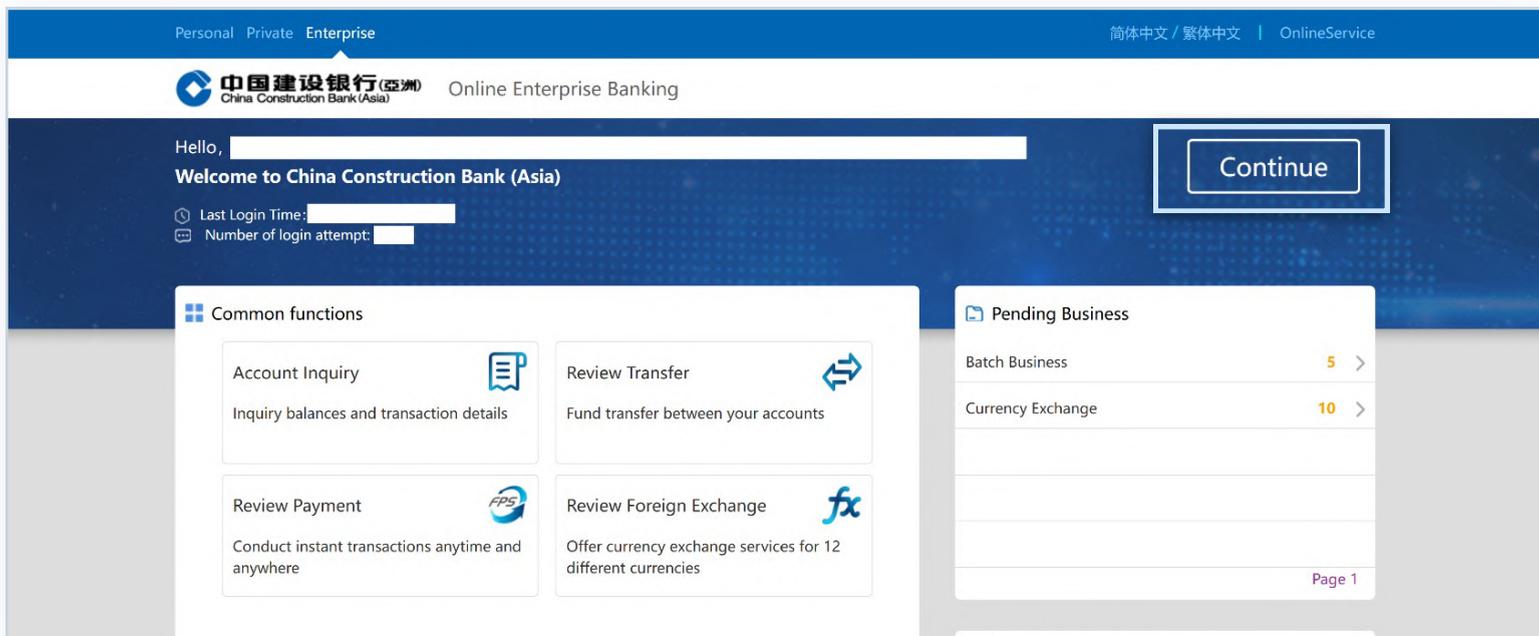
Step 1

The **master** logs into the Online Enterprise Banking Services (OEBS) via the CCB(Asia) official website (https://intl.ccb.com/NCCB/V6/STYA/EN/login_asia.jsp) or CCB(HK) official website (<https://intl.ccb.com/NCCB/V6/STYA/EN/login.jsp>) using the Customer Number, User Name and Password.



Step 2

After login the OEBS, press "Continue".

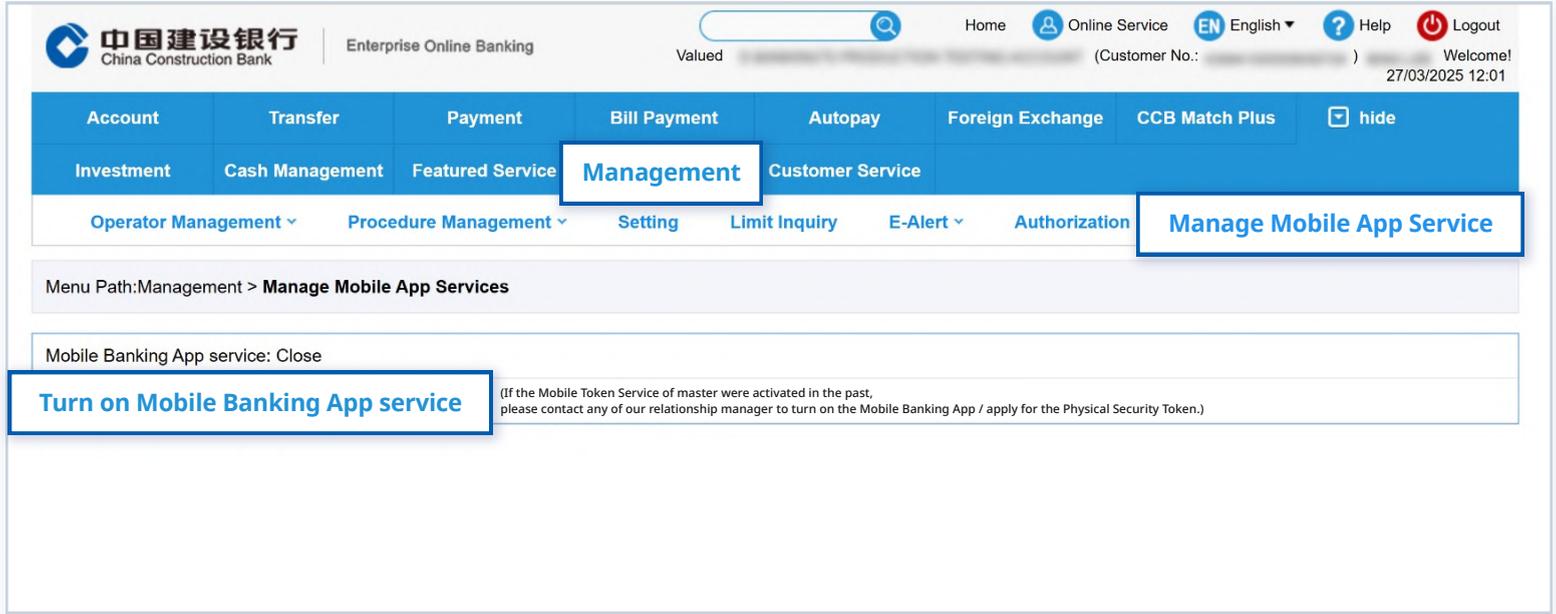


Mobile Banking Activation Demonstration

Step 3

From the OEBS menu, the **master** enters "Management" > "Manage Mobile App Service" page > press "Turn on Mobile Banking App Service" to switch on the **Customer level** (CIF level) of the Mobile Banking App service. **If the Mobile Banking App service on Customer level is already switched on, please directly jump to Step 6.**

Note: Prior to activating the Mobile Banking App service access right for each user (including the master), the master must switch on the Customer level (CIF level) of the Mobile Banking App service.



中国建设银行
China Construction Bank

Enterprise Online Banking

Home Online Service EN English ? Help Logout

Valued (Customer No.:) Welcome! 27/03/2025 12:01

Account Transfer Payment Bill Payment Autopay Foreign Exchange CCB Match Plus hide

Investment Cash Management Featured Service **Management** Customer Service

Operator Management Procedure Management Setting Limit Inquiry E-Alert Authorization **Manage Mobile App Service**

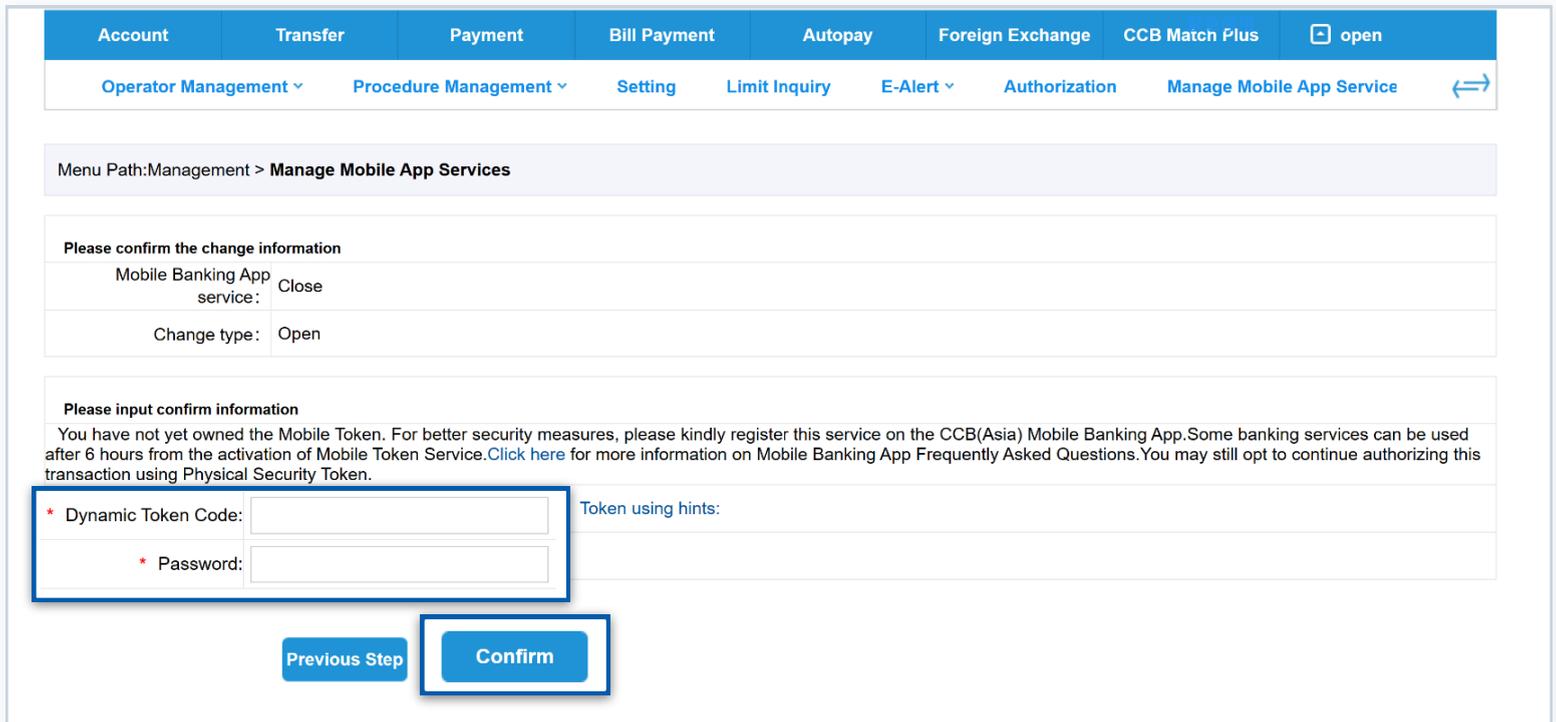
Menu Path: Management > Manage Mobile App Services

Mobile Banking App service: Close

Turn on Mobile Banking App service (If the Mobile Token Service of master were activated in the past, please contact any of our relationship manager to turn on the Mobile Banking App / apply for the Physical Security Token.)

Step 4

Please enter the verification information of the **master**, and press "Confirm".



Account Transfer Payment Bill Payment Autopay Foreign Exchange CCB Match Plus open

Operator Management Procedure Management Setting Limit Inquiry E-Alert Authorization **Manage Mobile App Service**

Menu Path: Management > Manage Mobile App Services

Please confirm the change information

Mobile Banking App service: Close

Change type: Open

Please input confirm information

You have not yet owned the Mobile Token. For better security measures, please kindly register this service on the CCB(Asia) Mobile Banking App. Some banking services can be used after 6 hours from the activation of Mobile Token Service. [Click here](#) for more information on Mobile Banking App Frequently Asked Questions. You may still opt to continue authorizing this transaction using Physical Security Token.

* Dynamic Token Code: Token using hints:

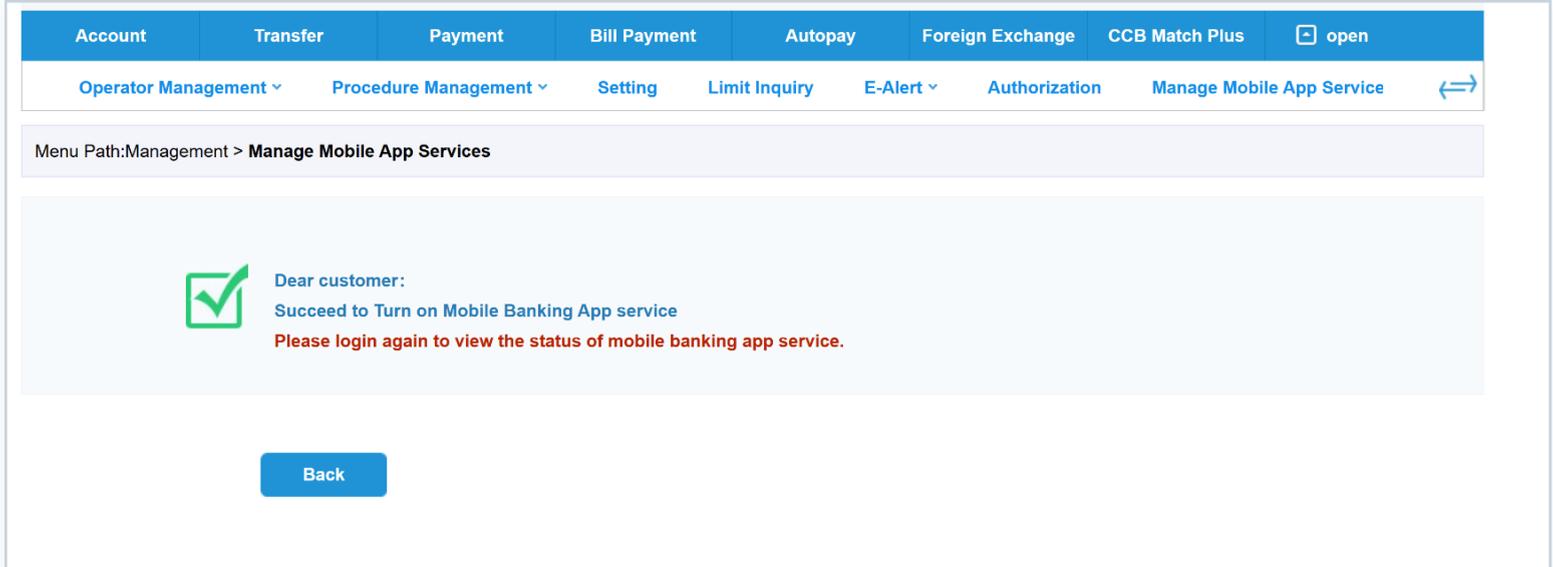
* Password:

Previous Step **Confirm**

Mobile Banking Activation Demonstration

Step 5

The Mobile Banking App service on Customer level (CIF level) has been successfully switched on.



Account Transfer Payment Bill Payment Autopay Foreign Exchange CCB Match Plus open

Operator Management Procedure Management Setting Limit Inquiry E-Alert Authorization Manage Mobile App Service

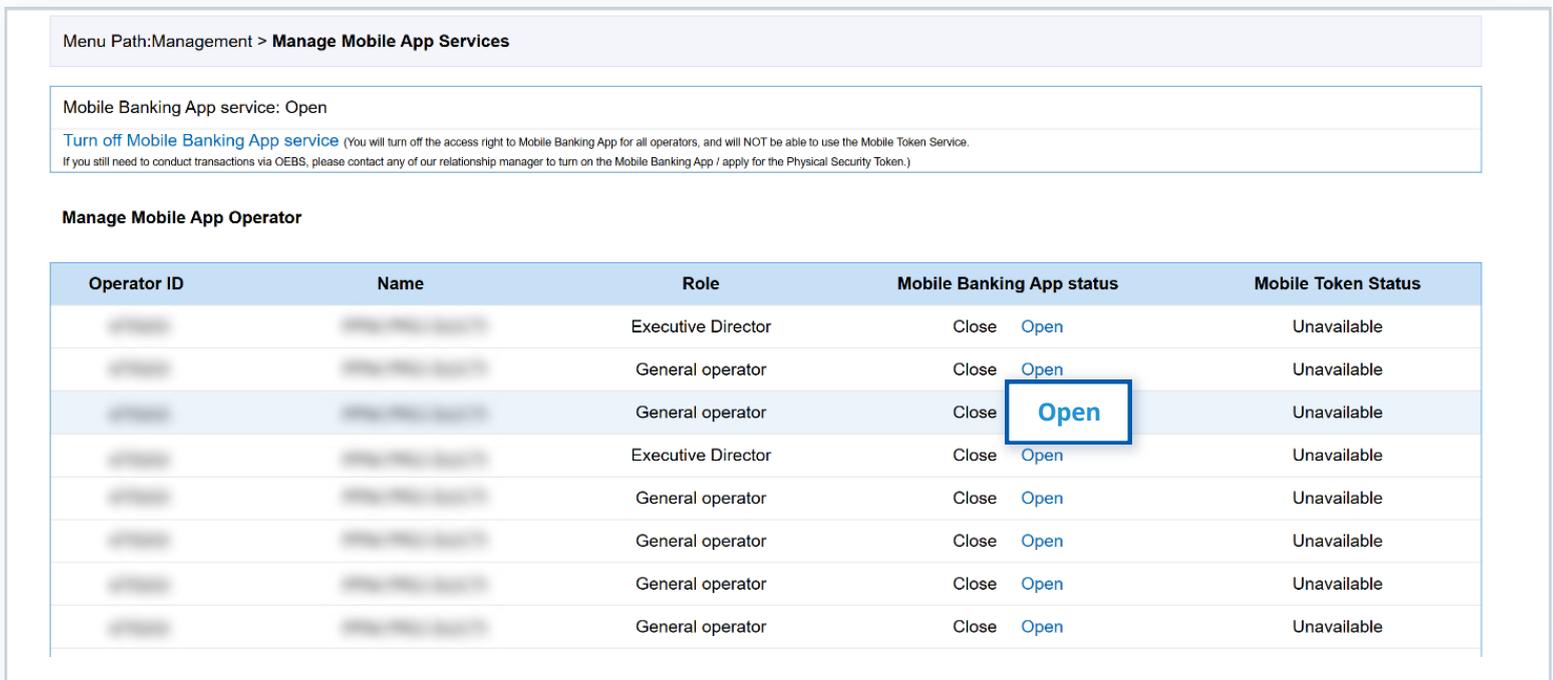
Menu Path: Management > Manage Mobile App Services

 Dear customer:
Succeed to Turn on Mobile Banking App service
Please login again to view the status of mobile banking app service.

Back

Step 6

After successfully switching on the Mobile Banking App service on Customer level (CIF level), the **master** can switch on the Mobile Banking App service access right of a specific user on the same page ("Manage Mobile App Service") under "Mobile Banking App status" by clicking "Open".



Menu Path: Management > Manage Mobile App Services

Mobile Banking App service: Open

[Turn off Mobile Banking App service](#) (You will turn off the access right to Mobile Banking App for all operators, and will NOT be able to use the Mobile Token Service. If you still need to conduct transactions via OEBS, please contact any of our relationship manager to turn on the Mobile Banking App / apply for the Physical Security Token.)

Manage Mobile App Operator

Operator ID	Name	Role	Mobile Banking App status	Mobile Token Status
		Executive Director	Close Open	Unavailable
		General operator	Close Open	Unavailable
		General operator	Close Open	Unavailable
		Executive Director	Close Open	Unavailable
		General operator	Close Open	Unavailable
		General operator	Close Open	Unavailable
		General operator	Close Open	Unavailable
		General operator	Close Open	Unavailable

Mobile Banking Activation Demonstration

Step 7

Enter the verification information of the **master**, and press "Confirm".

Menu Path: Management > **Manage Mobile App Services**

Operator Details			
Operator code:		name:	
Operator status:	normal	Operator type:	General operator

Please confirm the change information

Mobile App Access:	Close
Change type:	Open

Please input confirm information

You have not yet owned the Mobile Token. For better security measures, please kindly register this service on the CCB(Asia) Mobile Banking App. Some banking services can be used after 6 hours from the activation of Mobile Token Service. [Click here](#) for more information on Mobile Banking App Frequently Asked Questions. You may still opt to continue authorizing this transaction using Physical Security Token.

* Dynamic Token Code:	<input type="text"/>	Token using hints:	<input type="text"/>
* Password:	<input type="password"/>		

Previous Step
Confirm

Step 8

The access right to Mobile Banking App service of the specific user has been successfully switched on. If the master wants to switch on the access right to the Mobile Banking App service of different users, please repeat Step 6-8.

Account	Transfer	Payment	Bill Payment	Autopay	Foreign Exchange	CCB Match Plus	open
Operator Management	Procedure Management	Setting	Limit Inquiry	E-Alert	Authorization	Manage Mobile App Service	↔

Menu Path: Management > **Manage Mobile App Services**



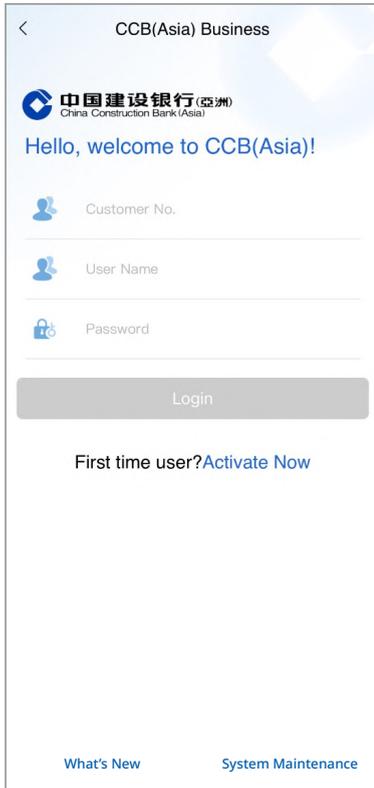
Dear customer:
Succeed to Open Operator Mobile App Access!

Back

Mobile Token Service Registration Demonstration

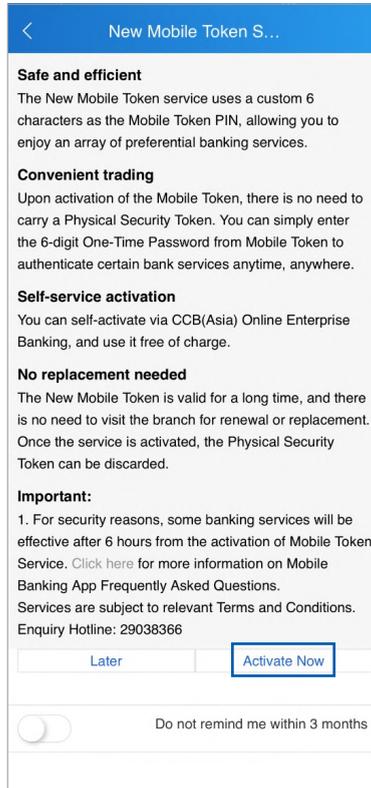
Step 1

Log in to the CCB (Asia) Business Mobile App using the Customer Number, User Name and Password.



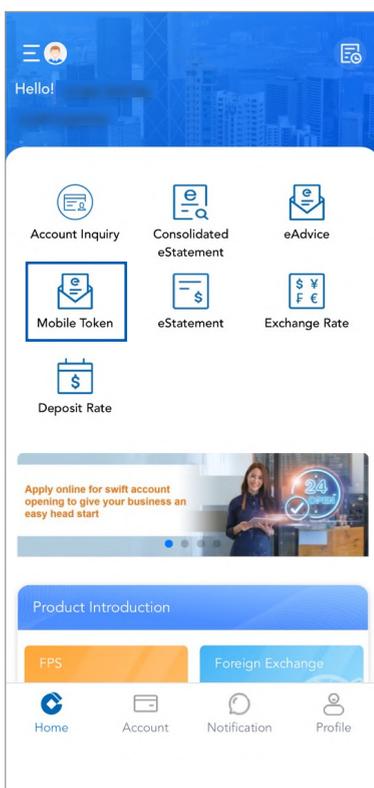
Step 2 » Method 1

After login, please click the "Activate Now" button.



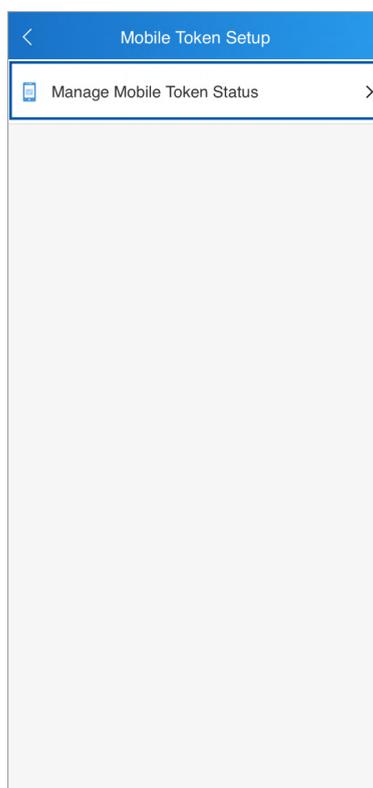
Step 2 » Method 2.1

You can also click the "Mobile Token" menu on the homepage after login.



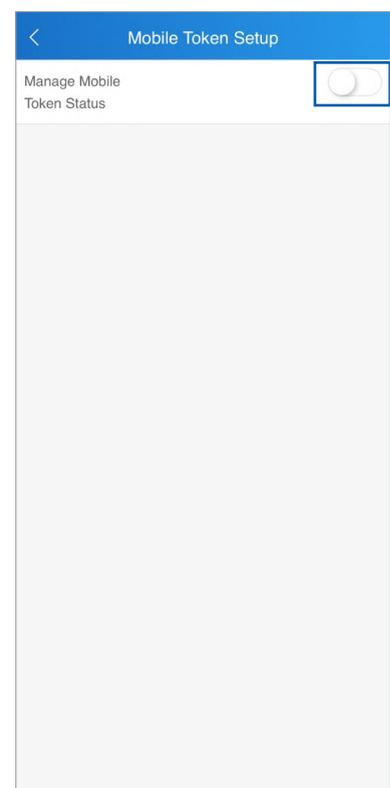
Step 2 » Method 2.2

Click "Manage Mobile Token Status".



Step 2 » Method 2.3

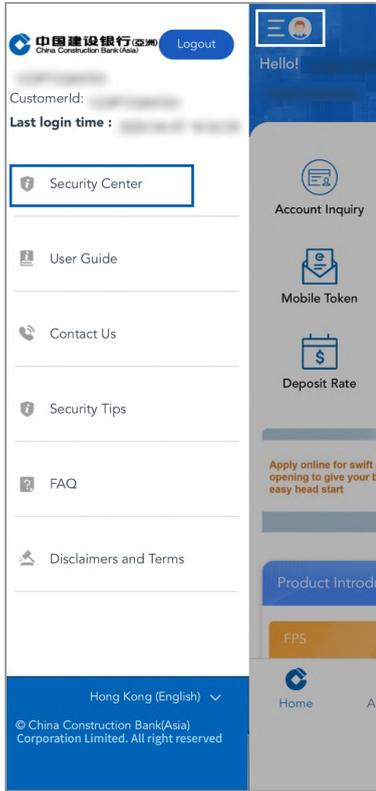
Switch on the "Manage Mobile Token Status" button.



Mobile Token Service Registration Demonstration

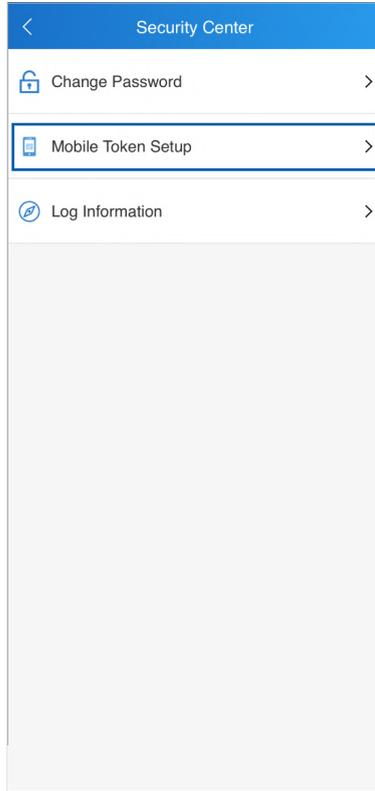
Step 2 » Method 3.1

You can also click the "Security Center" on the sidebar menu.



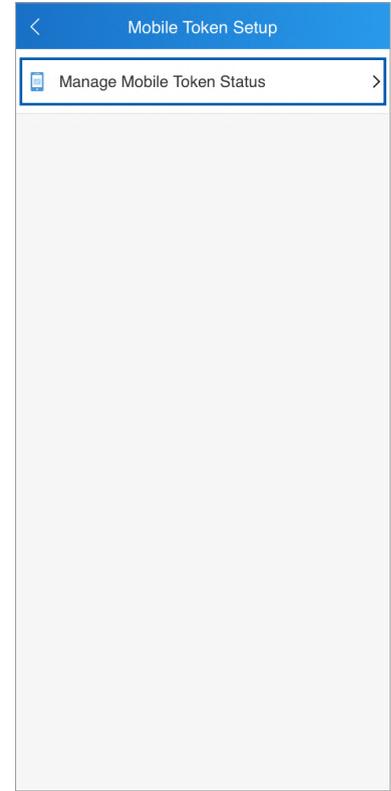
Step 2 » Method 3.2

Click "Mobile Token Setup".



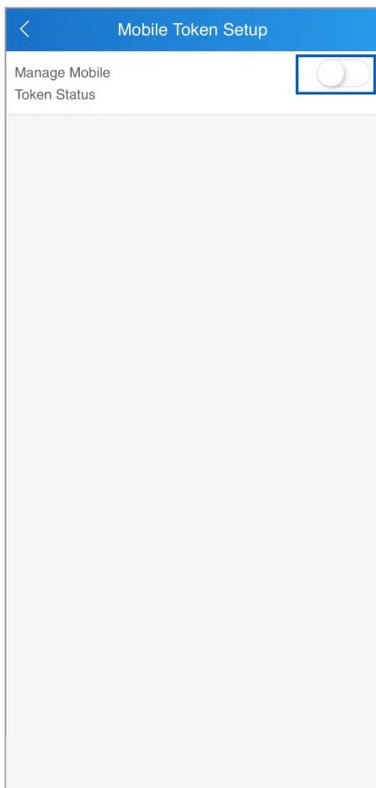
Step 2 » Method 3.3

Click "Manage Mobile Token Status".



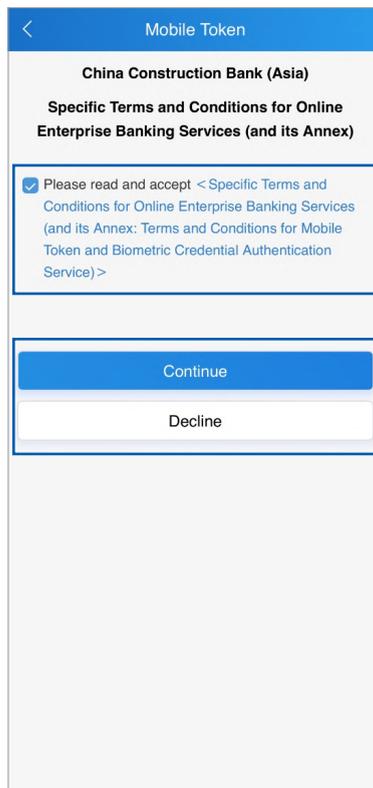
Step 2 » Method 3.4

Switch on the "Manage Mobile Token Status" button.



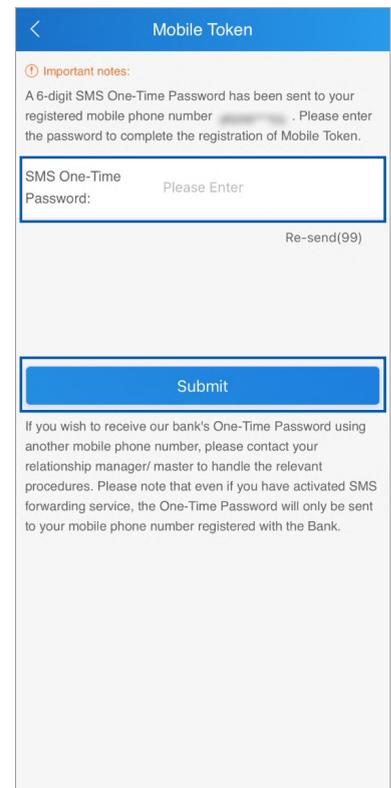
Step 3

Read and accept Terms and Conditions.



Step 4

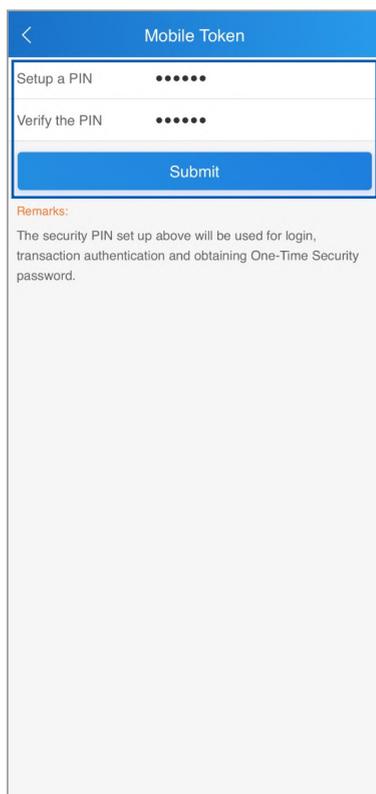
Enter the one-time password received on your registered mobile phone number with our bank and click "Submit".



Mobile Token Service Registration Demonstration

Step 5

Enter your self-defined 6-digit Mobile Token Password twice and click "Submit".



Mobile Token

Setup a PIN ●●●●●●

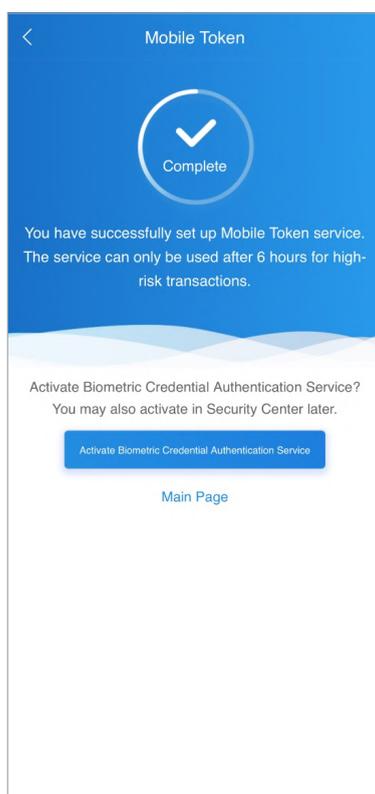
Verify the PIN ●●●●●●

Submit

Remarks:
The security PIN set up above will be used for login, transaction authentication and obtaining One-Time Security password.

Step 6

You have successfully registered the Mobile Token Service. The Mobile Token Service will take effect for **high-risk transactions in 6 hours**. You may continue activating the Biometric Credential Authentication service.



Mobile Token

Complete

You have successfully set up Mobile Token service. The service can only be used after 6 hours for high-risk transactions.

Activate Biometric Credential Authentication Service?
You may also activate in Security Center later.

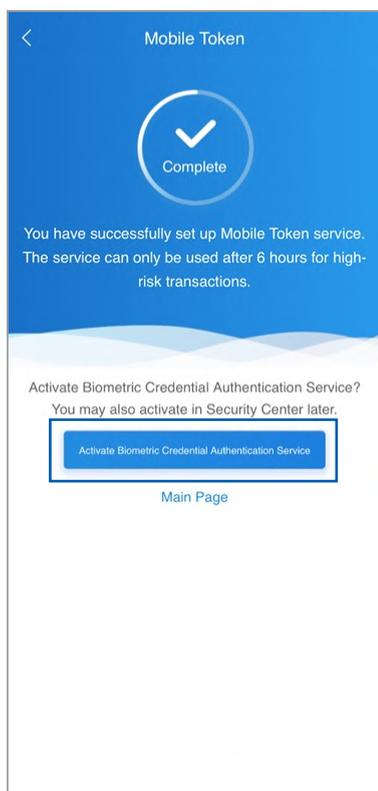
Activate Biometric Credential Authentication Service

[Main Page](#)

Biometric Credential Authentication Registration Demonstration

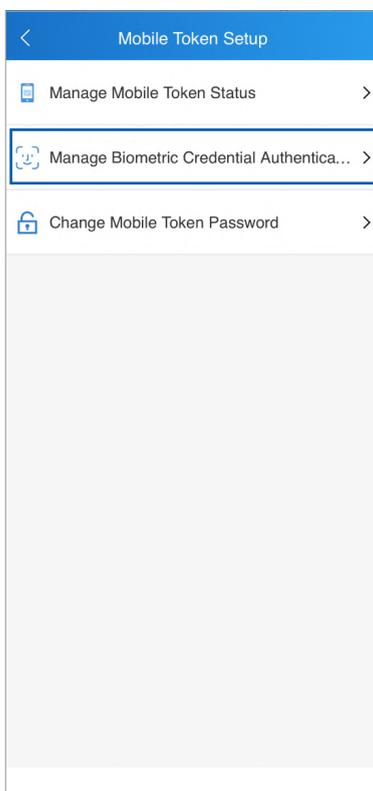
Step 1 » Method 1

After registering the Mobile Token Service, you can click the "Activate Biometric Credential Authentication Service" button.



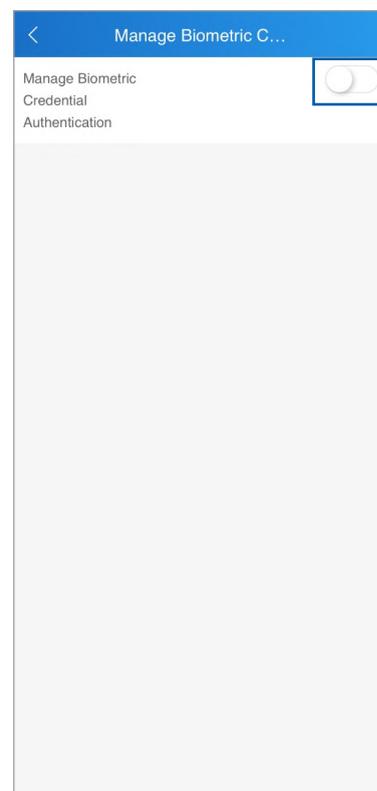
Step 1 » Method 2

Alternatively, you can click the "Mobile Token" from the Homepage or "Mobile Token Setup" page from "Security Center", then click "Manage Biometric Credential Authentication Status".



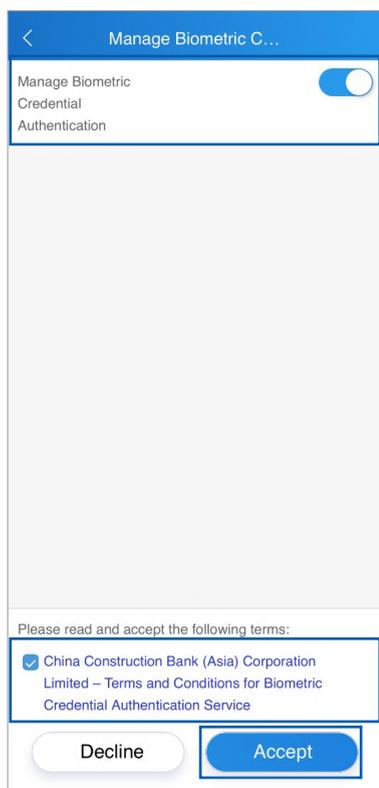
Step 2

Switch on the "Manage Biometric Credential Authentication" button and verify your biometric credentials.



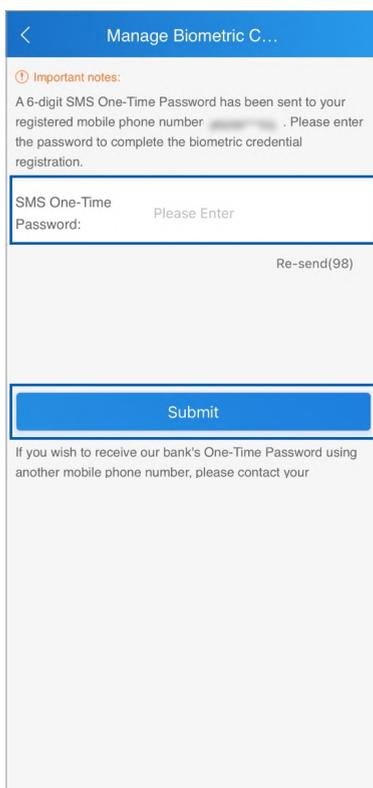
Step 3

Read and accept Terms and Conditions.



Step 4

Enter the one-time password received on your registered mobile phone number with our bank, click "Submit" and verify your biometric credentials again.



Step 5

You have successfully registered the Biometric Credential Authentication Service.

