

CCB(Asia) Credit Card “Insurance Premium Spending Installment Program” Frequently Asked Questions

Q1: How to apply for Insurance Premium Spending Installment Program ?

A1: Apply through application hotline (3179 5518) 2 working days (excluding Weekends) after Transaction Date or go to the Program Designated Webpage (www.asia.ccb.com/hk/premium/sil/reg/) for registration after received installment program SMS. The bank must reach cardmember successfully by phone to confirm the terms and conditions of the installment program, once application is approved, cardmember will be notified by mail.

Q2: What are the minimum installment amount and installment tenors available?

A2: Cardmembers may apply for a 6, 12, 18, 24, 36, 48 or 60 months installment plans for retail or online transaction of HKD1,000 or above.

Q3: Can I Earn Credit Card Bonus Points for Premium Payment by Credit Card?

A3: The total Bonus Points earned for each calendar year (From 1 January to 31 December) (“Calendar Year”) will be capped at 12 times of the latest approved combined credit limit (not applicable to temporary increase in credit limit) for transaction(s) of online bill payment(s) and payment(s) to insurance companies.

Q4: How to calculate the premium installment interest and monthly repayment amount?

A4: Selected cardmember enjoy a Monthly Interest Rate as low as 0.30%:

- **Monthly Interest = Spending Installment Amount x Monthly Flat Rate**
- **Monthly Principal = Spending Installment Amount / 12 (Assuming by 12-month repayment period)**
- **Monthly Repayment = Principal + Interest**

Example (Assume spending amount at HKD12,000 by 12 months repayment)

- Monthly interest: HKD36 (HKD12,000 × monthly flat rate 0.30%)
- Monthly principal: HKD1,000 (annual premium of HKD12,000 / 12)
- Monthly repayment: HKD1,036 (principal HKD1,000 + interest HKD36)

Q5: Can cardmember request to switch tenor in the middle of repayment?

A5: The number of instalments cannot be changed once instalment started.

Q6: Is there a limit to the total installment payment?

A6: The maximum total installment amount shall be the available combined credit limit of a Card account (not applicable to temporary increase of credit limit). The bank will hold the combined credit limit of the Account with an amount equal to the total installment amount. The available combined credit limit will be proportionally restored according to the Repayment Amount paid to the Bank.

Q7: Will there be any charges for early repayment of the instalment?

A7: Yes. If cardmember request early repayment of the total installment amount, the bank will charge a termination fee of HKD500 by direct debit from the Account, which will be shown in the following monthly statement.

Q8: If cardmember changes a new card/reports a lost card during the repayment period, will it affect the already established instalment?

A8: No, cardmember shall continue to follow the established repayment period and repay the monthly statement before the payment due date.

Q9: When is the latest to apply for instalment for Premium Spending Installment?

A9: To avoid potential late payment fee, please submit applications 4 working days (excluding Saturdays) immediately before the Payment Due Date specified in the Statement of Account where the relevant Eligible Transaction(s) first appears.

Q10: How can cardmembers enquire about premium installments?

A10: The application hotline only handles instalment applications. Cardmembers please call customer service hotline at 3179 5533 for enquiries. Please note that enquiries must be made by cardmember personally.

Q11: What is the Annualized Percentage Rate ("APR") of 0.30% monthly flat rate?

A11:

Total Installment Amount	6 months	12 months	18 months	24 months	36 months	48 months	60 months
HKD1,000 or above	6.32%	6.78%	6.93%	6.98%	7.00%	6.97%	6.92%

Our Annualized Percentage Rate ("APR") is calculated according to the standard of Hong Kong Association of Banks, and is rounded to the nearest two decimal places. An APR is a reference rate which includes the basic interest rates and other applicable fees and charges of the product expressed as an annualized rate.

Q12: When should I start repayment in instalments?

A12: Repayment Amount will be charged to the Account on a monthly basis, with the first Repayment Amount charged to the Account on the current statement date of the program application approval date.

Q13: Are there any restrictions on installment approval?

A13: Application approval shall be subject to our checking of the account status and available combined credit limit of the Account. The bank retain all rights in approving or rejecting any application, deciding any total installment amount, monthly installment amount, and the deadline for submitting any application without having to provide a reason for any decision.

Q14: Can cardmember save interest expenses by making early repayment of the installment amount?

A14: The Bank uses the Rule of 78 for each monthly repayment of the apportionment of interest and principal in each monthly repayment. Even though the monthly repayment amount is the same throughout the loan tenor, more interest will be included in earlier repayments and less on principal. Where repayments have been made as scheduled for some time, the amount of outstanding interest is likely to be small. If early repayment is to be made at this point of time, the amount of interest saved may not be enough to cover the termination fee.