

只供建亞借記卡持卡人使用  
 For CCBA Debit Card holder use only

**DECLARATION OF DEBIT CARD TRANSACTION DISPUTE**  
 (提款卡爭議交易聲明書)

Name of Card Holder 客戶姓名	CCBA Debit Card Number 建亞提款卡號碼	Transaction Account Number 交易賬戶號碼	Contact Number 聯絡電話

**櫃員機交易爭議 ATM Transaction Dispute**

- 建設銀行(亞洲)櫃員機交易 CCBA ATM Transaction
  其他銀通櫃員機交易 Other Jetco ATM Transaction  
 其他銀聯櫃員機交易 Other Unionpay ATM Transaction

Transaction Date 交易日期	Transaction Time 交易時間	Name of ATM Bank 櫃員機所屬銀行	Terminal No. 櫃員機號
Transaction Type 交易類型	Dispute Reason 爭議原因	Transaction Amount 交易金額	
<input type="checkbox"/> 提款 Cash Withdrawal <input type="checkbox"/> 存款 Cash Deposit <input type="checkbox"/> 其他交易 Other Transaction _____	<input type="checkbox"/> 提款沒出鈔或部份出鈔 No Cash or Partial Cash Dispensed  <input type="checkbox"/> 存款記錄與存入現金不符 Deposit record unmatched with the Cash Deposited  <input type="checkbox"/> 其他原因 Other Reason _____		
		<b>Dispute Amount 爭議金額</b>	

**消費及其他交易爭議 POS / Other Transaction Dispute**

- EPSCO網絡交易 EPSCO Transaction
  銀聯網絡交易 Unionpay Transaction

Transaction Date 交易日期	Transaction Time 交易時間	Merchant Name 商戶名稱	
Transaction Type 交易類型	Dispute Reason 爭議原因	Transaction Amount 交易金額	
<input type="checkbox"/> 商戶消費 Purchase <input type="checkbox"/> 其他交易 Other Transaction _____	<input type="checkbox"/> 未授權交易 Unauthorised Transaction  <input type="checkbox"/> 重複扣賬 Duplicate Debit amount  <input type="checkbox"/> 其他原因 Other Reason _____		
		<b>Dispute Amount 爭議金額</b>	

I understand that it will take 6-8 weeks to investigate the disputed transaction. If the dispute is found to be invalid, a dispute investigation fee may be charged to cardholder's account.

本人明白查詢交易須要 6-8 個星期。如果被查詢的爭議交易不屬實，持卡人戶口或會被支取有關交易爭議調查費。

CARDMEMBER'S SIGNATURE & DATE (持卡人簽署及日期)

For Bank Internal Remark Only			
Reporting Branch	Marker	Checker	ATM Center Remark

**重要提示：**此表格只供本行客戶使用，如他行客戶於本行櫃員機使用時有交易爭議，請聯絡發卡銀行跟進查詢。

**Important Note:** This Dispute form is used by CCBA Cardholder only. If cardholder from other bank has transaction dispute at CCBA ATM, please contact card issuing bank to follow up.