

# 客戶重要通知

## Important Notice to Customers



### 安全提示旨在提醒您在使用銀企直聯服務時需注意之事項

1. 請客戶妥善保管您的U盾安全工具，如有遺失請儘快聯繫客戶經理補發；
2. 銀企直聯服務為無流程服務，如需流程設置，請客戶自行開發妥善使用；
3. 安全用戶端內可以對允許使用服務的內網機器設置IP白名單，靈活應用以提升您的交易安全性；
4. 如果遇到被入侵或者其他網路安全問題，請及時與客戶經理聯繫，我們將為您辦理服務暫停；
5. 如有其他使用問題，歡迎通過您的客戶經理進行諮詢。

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### Security tips for Host-to-Host solution customers

1. Please keep your USB Key properly and contact your relationship manager in case you lost it;
2. Host-to-Host Solution provides procedure-free services. If procedure settings are required, customers should develop the procedure in their self-owned system and use them properly;
3. Customer could set up an IP whitelist in the security client software, indicating which machines in their Intranet are allowed to use the service, to improve your transaction security;
4. If you encountered hacking or other cybersecurity issue, please contact your relationship manager. We will suspend the service for you;
5. If you have any question, feel free to consult your relationship manager;