

客戶重要通知

Important Notice to Customers



Relocation of San Kiu Lin Seng Subbranch

To cope with the Bank's strategy, our San Kiu Lin Seng Subbranch and the ATM service will be closed for service after banking hours at 5:30pm on December 30, 2025 (Tuesday). It will be relocated to Ouvidor Arriaga Subbranch at Rua de Francisco Xavier Pereira n°133-a, Heong Lam San Chun ABR/C for service starting from January 02, 2026 (Friday). The banking hours and the banking services in Ouvidor Arriaga Subbranch will remain the same as the San Kiu Lin Seng Subbranch. Please be assured that your accounts opened with San Kiu Lin Seng Subbranch will not be affected and will be serviced by the staff of Ouvidor Arriaga Subbranch continuously.

Ouvidor Arriaga Subbranch will be opened on December 29, 2025, it provides customer a spacious and more comfortable environment, which includes the area for Stock Quote Service and a 24 hours Self-service Center equipping with Multi-function ATM to accept customer cash deposit as well as performing cash withdrawal function. The Bank endeavors to provide dedicated service to our customers, you are welcome to visit any of the following subbranches or use our e-Banking channels of ATMs, Online Banking, Mobile Banking and Phone Banking to conduct your banking services.

Name of Subbranch	Address / Telephone No.	Banking Hours	24 hours Self-Service ATM Machine
Campo Subbranch	Rua do Campo, no. 188, Vicky Plaza, R/C – B, Macau Tel: 8291-1111	Monday – Friday 9:00 am – 5:30 pm	ATM – Cash Deposit / Withdrawal Function
The Carat Subbranch	No. 43, Avenida do Governador Jaime Silverio Marques, R/C-Q, Macau Tel: 8291-1710		ATM – Cash Deposit / Withdrawal Function
Fai Chi Kei Subbranch	No. 144, Rua de Bacia Sul, Chino Plaza, R/C- S, Chino Plaza, Macau Tel: 8291-1050		ATM – Cash Deposit / Withdrawal Function
La Cite Subbranch	158, Rua Central da Areia Preta, S-ABR/C – D Tel: (853) 8291 1380		ATM – Cash Deposit / Withdrawal Function
Central Subbranch	No. 70-76, Avenida de Almeida Ribeiro, Macau Tel: 8291-1980		ATM – Cash Withdrawal Function
Taipa Flower City Subbranch	No. 160, Rua de Braganca, Supreme Flower City, Shop A, Taipa Tel: 8291-1680	Monday – Friday 9:30 am – 6:00 pm	ATM – Cash Deposit / Withdrawal Function
Ouvidor Arriaga Subbranch (to be opened on December 29, 2025)	Rua de Francisco Xavier Pereira n° 133-a, Heong Lam San Chun ABR/C Tel: 8291-1280	Monday – Friday 9:00 am – 5:30 pm	ATM – Cash Deposit / Withdrawal Function

Sorry for any inconvenience caused. For enquiries, please contact our subbranch staff or call 24-Hour Customer Service Hotline at (853) 0800 555.