

# 客户重要通知

## Important Notice to Customers



### 推出登记退税服务通知

为了向客户提供多元化服务，由 2017 年 3 月 1 日起本行推出与财政局合作之登记退税金或其他给付金服务，客户可参阅以下登记及推广内容：

登记对象*	<ul style="list-style-type: none"><li>- 年满 18 岁持“澳门居民身份证”之人士或“外地雇员身份识别证”之人士</li><li>- 持有有效之澳门元储蓄/支票账户之本行客户</li></ul>
登记方式	<ul style="list-style-type: none"><li>- <b>支行柜台登记</b> 客户本人携带“澳门居民身份证”或“外地雇员身份识别证”前往本行任一支行填妥登记退税金或其他给付金服务声明书</li><li>- <b>透过电话银行热线登记</b> 客户致电电话银行热线(853) 0800 555 后按 1 字(广东话)、按 8 字(联络客户服务主任)、按 1 字(一般银行服务)、按#字(没有银行编号)，由客户服务主任协助完成登记</li></ul>

如有查询，请与本行职员联络、致电本行客户服务热线(853) 0800 555 或登入本行网址[mo.ccb.com](http://mo.ccb.com)。

# 客户重要通知

## Important Notice to Customers



### Launch of the Tax Refund Registration Service

In order to provide diversified services to customers, the Bank has launched the tax refund and other payments registration service which is in cooperation with the Financial Services Bureau from March 1, 2017. Customers can refer to the following registration and promotion contents:

Eligible Customer *	<ul style="list-style-type: none"><li>- Aged 18 or above and Macao Identity Card or Non-Resident Worker Identity Card Holder</li><li>- Bank customer who is holding a valid MOP saving / current account</li></ul>
Registration Method	<ul style="list-style-type: none"><li>- <b>Register at our subbranch</b> Customer bring along with "Macao SAR Resident Identity Card" or "Non-Resident Worker Identity Card" and reach any subbranch of the Bank to fill in tax refund and other payments registration declaration form</li><li>- <b>Register via Bank By Phone</b> Customer call our Bank By Phone hotline (853) 0800 555 then press 2 (English), 8 (To speak with customer service officer), 1 (banking service), # (do not have customer ID), customer service officer would assist to complete the service registration</li></ul>

For enquiry, please contact our subbranch staff, call our Customer Service Hotline at (853) 0800 555 or visit [mo.ccb.com](http://mo.ccb.com).